Wisconsin Medicaid Specialized Medical Vehicle (SMV) Certification Packet

Wisconsin
Department of
Health and Family Services



Jim Doyle Governor

Helene Nelson Secretary

State of Wisconsin

Department of Health and Family Services

1 WEST WILSON STREET P O BOX 309 MADISON WI 53701-0309

Telephone: 608-266-8922 FAX: 608-266-1096 TTY: 608-261-7798 www.dhfs.state.wi.us

Dear Medicaid Provider Applicant:

Thank you for applying for certification with the Wisconsin Medicaid program. Once you are a Medicaid provider, you will play a significant part in improving the health of low-income people in your community.

Enclosed are the certification materials you requested. Please review these materials carefully. These materials must be completed and processed before you may become a certified provider for the Wisconsin Medicaid program and begin receiving payments.

Upon certification as a Wisconsin Medicaid provider, you will receive the All Provider Handbook containing general instructions for all providers. In addition, you will also receive publications relating to the specific services you will be providing. These publications will identify the services covered by the Medicaid program and will describe Medicaid billing procedures. After reading those materials, if you have additional questions, we encourage you to use provider services. These services include both telephone and on-site assistance. If you are interested in using these services, please contact the Provider Services Unit addresses and telephone numbers listed in the All Provider Handbook.

We realize that all providers appreciate prompt payments, so we encourage providers with computers to submit claims electronically. This method reduces clerical errors and decreases turn around time. If you are interested in electronic submission of claims and would like more information, including the free software, please contact (608) 221-4746. Information is included in your certification materials regarding electronic submission of claims.

Thank you, again, for your interest in becoming a certified Wisconsin Medicaid provider and for the important services that you will provide to Medicaid recipients. If you have any questions about enclosed materials, please contact the Wisconsin Medicaid Correspondence Unit at (608) 221-9883 or toll-free at 1-800-947-9627.

Sincerely,

Peggy B. Handrich

Associate Administrator

Person B. Hadrich

PBH:mhy

MA11065.KZ/PERM

Enclosure



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Dear SMV Provider:

Thank you for choosing to serve the disabled Medicaid population of Wisconsin. It is the responsibility of the Wisconsin Medicaid Program to assure that quality and timely Medicaid-covered services are provided to the recipients of Medicaid by appropriately certifying Medicaid provider applicants.

As an applicant to provide specialized medical vehicle (SMV) non-emergency transportation you are agreeing to serve a limited population of disabled recipients that cannot safely access any means of transportation other than a vehicle equipped with a ramp or lift, or an ambulance. When Medicaid receives a complete provider certification application, the Bureau of Health Care Program Integrity (BHCPI) will review the application and you will receive a provider number. The BHCPI will also schedule an on-site visit with you to review your application materials and your operation to ensure the necessary resources are in place to provide services to Medicaid recipients. The review will be conducted at the business address provided in the application. The on-site review announcement will be sent by certified mail. Failure to sign for and accept official correspondence could result in a delay in processing the application and your certification, and could possibly result in decertification.

The review will include, but not be limited to, evaluating the application packet information, an interview of the company owner and/or manager and a review of insurance, resources and any other required documents. The BHCPI will also briefly view the vehicles documented on the SMV Information Chart and check any additional documentation on the drivers documented on the SMV Driver Information Chart.

Again, thank you for your interest and application. If you have questions as to the status of your application, please contact Provider Services at 1-800-947-9627.

Sincerely,

Alan S. White, Director

Bureau of Health Care Program Integrity

ASW:my PR06049.CW

Wisconsin Medicaid Checklist for Certification

The items listed below are included in your certification application. Please use this form to check that you received the materials and verify which materials you returned. Please copy all documents for your records before sending them to the fiscal agent. Keep this checklist for your records. Mail your completed application to:

Provider Maintenance 6406 Bridge Road Madison, WI 53784-0006

The required items must be completed and returned to EDS:

	ltem	Required	Optional	Date Sent
1.	Provider Application	Х		
2.	Attachment A (Part 2) for SMV Providers (carefully read all pages):			
	a) Vehicle Chart - Complete and return with the Department of Transportation (DOT) approval forms and detailed insurance documentation for each Vehicle Identification Number listed on the chart(s)	x		
	b) Driver Chart - Complete and return with a copy of current First Aid <u>and</u> Cardiopulmonary Resuscitation Cards for each driver	X		
	c) SMV Affidavit - Complete page 1 and have it notarized on page 4	х		
	d) If applicable, Certificate of Worker's Compensation Insurance		X	
3.	Provider Agreement (2 copies)	Х		

These items are included for your information. Do not return them:

	Item
1.	General Information
2.	Attachment A (Part 1)
3.	Terms of Reimbursement
4.	Weekly Driver's Vehicle Inspection Report Form
5.	Example DOT Form
6.	Wisconsin Division of State Patrol District Map
7.	Example SMV Trip Ticket

Wisconsin Medicaid Program General Certification Information

Enclosed is the certification application you requested to be a Wisconsin Medicaid provider. Your certification for Wisconsin Medicaid can be approved when you send a **correctly completed application** to the address below and meet all certification requirements for your provider type. **Wisconsin Medicaid cannot reimburse any services you provide prior to your approved certification effective date.** Please carefully read the attached materials.

Where to Reach Us

If you have questions about the certification process, please call the Wisconsin Medicaid Correspondence Unit for Policy/Billing Information at (608) 221-9883 or toll-free at 1-800-947-9627.

Copy all application documents for your records. Send your completed certification materials to:

Wisconsin Medicaid Provider Maintenance 6406 Bridge Road Madison, WI 53784-0006

Certification Effective Date

Wisconsin Medicaid regulations are followed when assigning your initial effective date as described here:

- 1. The date you notify Wisconsin Medicaid of your intent to provide services is the earliest effective date possible and will be your initial effective date **if**:
 - You meet all applicable licensure, certification, authorization, or other credential requirements as a prerequisite for Medicaid on the date of notification. Do not hold your application for pending licensure, Medicare, or other required certification. Wisconsin Medicaid will keep your original application on file. Send Wisconsin Medicaid proof of eligibility documents immediately once available for continued processing.
 - Wisconsin Medicaid receives your **properly completed certification** application within 30 days of the date the application was mailed to you.
- 2. If Wisconsin Medicaid receives your application more than 30 days after it was mailed to you, your initial effective date will be the date Wisconsin Medicaid receives your correctly completed application.
- 3. If Wisconsin Medicaid receives your incomplete or unclear application within the 30-day deadline, you will be granted one 30-day extension. Wisconsin Medicaid must receive your response to Wisconsin Medicaid's request for additional information within 30 days from the date on the letter requesting the missing information or item(s). This extension may allow you additional time to obtain proof of eligibility (such as license verifications, transcripts, other certification, etc.)

4. If you don't send complete information within the original 30-day deadline or 30-day extension, your initial effective date will be based on the date Wisconsin Medicaid receives your complete and accurate application materials.

Notification of Certification Decision

Within 60 days after Wisconsin Medicaid receives your completed application, you will be notified of the status of your certification. If Wisconsin Medicaid needs to verify your licensure or credentials, it may take longer. You will be notified as soon as Wisconsin Medicaid completes the verification process.

If you are certified to provide Medicaid services, you will receive written notice of your approval, including your Wisconsin Medicaid provider number and certification effective date.

Notification of Changes

Your certification in Wisconsin Medicaid is maintained only if your certification information on file at Wisconsin Medicaid is current. You must inform Wisconsin Medicaid in advance of any changes such as licensure, certification, group affiliation, corporate name, ownership, and physical or payee address. **Send your written notice to Wisconsin Medicaid Provider Maintenance**. This notice must state when these changes take effect. Include your provider number(s) and signature. Do not write your notice or change on claims or prior authorization requests.

Failure to notify Wisconsin Medicaid of these types of changes may result in:

- Incorrect reimbursement.
- Misdirected payment.
- Claim denial.
- Suspension of payments in the event provider mail is returned to Wisconsin Medicaid for lack of current address.

Provider Agreement Form

Your agreement to provide Medicaid services must be signed by you and the Wisconsin Department of Health and Family Services. This agreement states that both parties agree to abide by Wisconsin Medicaid's rules and regulations.

The agreement is valid for a maximum of one year. All Provider Agreements expire annually on March 31. The Department of Health and Family Services may renew or extend the Provider Agreement at that time.

You cannot transfer, assign, or change the Provider Agreement.

The application includes two copies of the Provider Agreement. Complete, sign, and return both copies. Type or clearly print your name as the applicant's name both on the line on page 1 and on the appropriate line on the last page of the agreement. You must use the same provider name on the application forms and Provider Agreement. When the certification process is complete, you will receive one copy of your processed and signed Provider Agreement. The other copy will be kept in your Wisconsin Medicaid file.

Terms of Reimbursement (TOR)

The TOR explains current reimbursement methodologies applicable to your particular provider type. It is referenced by, and incorporated within, the provider agreement. Keep the TOR for your files.

Certification Requirements

The Wisconsin Administrative Code contains requirements that providers must meet in order to be certified for Wisconsin Medicaid. The code and any special certification materials applicable to your provider type are included as certification requirements.

Publications

Along with your notice, Wisconsin Medicaid will send one copy of all applicable provider publications. The publications include program policies, procedures, and resources you can contact if you have questions.

Many clinics and groups have requested to receive only a few copies of each publication, rather than a personal copy for each Medicaid-certified individual provider in the clinic or group. If you are an individual provider who is a member of a Medicaid-certified clinic or group, you may reassign your copy to your clinic or group office. Please decide if you wish to receive your personal copy of Medicaid publications or if it is sufficient for your Medicaid-certified clinic or group office to receive copies.

If you do not wish to receive personal copies of Medicaid publications, please complete the attached "Deletion from Publications Mailing List Form." If you wish to have your copy of publications reassigned to your clinic or group, also complete the "Additional Publications Request Form."

Effective Date: June 1, 1998

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SPECIALIZED MEDICAL VEHICLE TERMS OF REIMBURSEMENT

The Department will establish maximum allowable fees for all covered services provided by certified specialized medical vehicle providers to Wisconsin Medicaid recipients eligible on the date of service. The maximum allowable fees shall be based on various factors, including a review of usual and customary charges submitted to the Wisconsin Medicaid Program, the Wisconsin State Legislature's Medicaid budgetary constraints, and other relevant economic limitations. Maximum allowable fees may be adjusted to reflect reimbursement limits or limits on the availability of federal funding as specified in federal law.

Providers are required to bill their usual and customary charges for services provided. The usual and customary charge is the amount charged by the provider for the same service when provided to non-Medicaid patients. For providers using a sliding fee scale for specific services, the usual and customary charge is the median of the individual provider's charge for the service when provided to non-Medicaid patients.

For each covered service, the Department shall pay the lesser of a provider's usual and customary charge or the maximum allowable fee established by the Department. Wisconsin Medicaid reimbursement, less appropriate copayments and payments by other insurers, will be considered to be payment in full.

The Department will adjust payments made to providers to reflect the amounts of any allowable copayments which the providers are required to collect pursuant to Chapter 49, Wisconsin Statutes.

Payments for deductible and coinsurance payable on an assigned Medicare claim shall be made in accordance with Section 49.46(2)(c), Wisconsin Statutes.

In accordance with Federal regulations contained in 42 CFR 447.205, the Department will provide public notice in advance of the effective date of any significant proposed change in its methods and standards for setting maximum allowable fees for services.

Applicable Provider Type(s): 42

Applicable Specialty: 095, 143 (If FQHC)

PR08178.KW/TOR (5/98)

Division of Health Care Financing HCF 11003 (Rev. 10/03)

WISCONSIN MEDICAID PROVIDER APPLICATION INFORMATION AND INSTRUCTIONS

Wisconsin Medicaid requires information to enable Medicaid to certify providers and to authorize and pay for medical services provided to eligible recipients.

Personally identifiable information about Medicaid providers is used for purposes directly related to Medicaid administration such as determining the certification of providers or processing provider claims for reimbursement. Failure to supply the information requested by the form may result in denial of Medicaid payment for the services.

The use of this form is voluntary. However, in order to be certified, you must complete this form and submit it to the address indicated.

INSTRUCTIONS: Type or print your information on this application. Complete all sections. If a question does not apply to your application, write "N/A" in the field. Failure to complete all sections of this application will cause delay and may cause denial of certification.

IMPORTANT NOTICE: In receiving this application from and granting Medicaid certification to the individual or other entity named below as "Provider Applicant," Wisconsin Medicaid relies on the truth of all the following statements:

- 1. Provider Applicant submitted this application or authorized or otherwise caused it to be submitted.
- 2. All information entered on this application is accurate and complete, and that if any of that information changes after this application is submitted Provider Applicant will timely notify Wisconsin Medicaid of any such change.
- 3. By submitting this application or causing or authorizing it to be submitted, Provider Applicant agrees to abide by all statutes, rules, and policies governing Wisconsin Medicaid.
- 4. Provider Applicant knows and understands the certification requirements included in the application materials for the applicable provider types.

If any of the foregoing statements are not true, Wisconsin Medicaid may terminate Provider Applicant's certification or take other action authorized under ch. HFS106, Wis. Admin. Code, or other legal authority governing Wisconsin Medicaid.

DISTRIBUTION — Submit completed form to:

Wisconsin Medicaid Provider Maintenance 6406 Bridge Road Madison WI 53784-0006

If you have any questions, call Provider Services at (800) 947-9627.

FOR OFFICE USE ONLY							
ECN	Date Requested		Date Mailed				
Provider Number		Effective Date					
Provider Type		Provider Specialty					

dhfs.wisconsin.gov/medicaid

Division of Health Care Financing HCF 11003 (Rev. 10/03)

WISCONSIN MEDICAID PROVIDER APPLICATION

INSTRUCTIONS: Type or print clearly. Before completing this application, read Information and Instructions.

This application is for:							
□ Individual. □ Group/Clinic. □ Change of Ownership, effective//							
SECTION I — PROVIDER NAME AND PHYSICA	L ADDRESS						
Special Instructions Name — Provider Applicant — Enter only one nathis line. If your agency uses a "doing business as provider name used on all other documents for Wi	" (DBA), then ente	er your DBA	iduals, groups, age name. The name e	encies, companies) must enter their name on entered on this line must exactly match the			
Name — Group or Contact Person — Individual Applicants who are not employed by a group or ag delivery.							
Address — Physical Work — Indicate address we correspondence to this address. Official correspondecertification. It is not acceptable to use a drop be address.	idence will be sen	t certified. F	ailure to sign for of	ficial correspondence could result in			
Date of Birth — Individual / Social Security Nur	nber — Required	for individua	al applicants only. I	Enter date as MM/DD/YYYY.			
Name — Medicaid Contact Person, Telephone person within your organization who can be contact. This telephone number must be kept current with V	cted about Medica	aid questions					
Medicare Part A Number and Medicare Part B Nappropriate for the same type of services as this a		red for Medi	care-certified provi	ders. Please use Medicare numbers			
Name — Provider Applicant (Agency Name or Las	t, First Name, Mid	ddle Initial)					
Name — Group or Contact Person							
Address — Physical Work							
City		State	Zip Code	County			
Date of Birth — Individual		SSN		Name — Medicaid Contact Person			
Telephone Number — Medicaid Contact Person							
Current and/or Previous State Medicaid Provider N	Number		☐ Wisconsin □	□ Other			
Medicare Part A Number				Effective Date			
Medicare Part B Number				Effective Date			
		. ,					

dhfs.wisconsin.gov/medicaid

SECTION II — ADDITIONAL INFORMATION

Special Instructions

Respond to all applicable items:

- All applicants must complete question 1. Providers with a physical address in Minnesota, Michigan, Iowa, or Illinois must attach a copy of their current license.
- Physicians must answer question 2.

 Applicants who will bill for laboratory tests m Improvement Amendment (CLIA) certificate. All applicants certified to prescribe drugs mu 	·	Attach a cop	by of their current Clinical	Laboratory
Individuals affiliated with a Medicaid-certified	•	stion 5		
Individual or Agency License, Certification, or R	<u> </u>	Stion 0.		
2. Unique Physician Identification Number (UPIN)				
3. CLIA Number				
4. Drug Enforcement Administration (DEA) Number	er			
5. Medicaid Clinic/Group Number				
SECTION III — PROVIDER PAYEE NAME AND F	PAYEE ADDRESS			
Special Instructions Name — Payee — Enter the name to whom check SSN must enter the individual name recorded with identification number (EIN) must enter the name ex	the IRS for the SSN. App	licants repo	orting income to the IRS u	
TIN — Enter the Taxpayer Identification Number (TSSN. The number entered must be the TIN of the pthe IRS.				
TIN Effective Date — This is the date the TIN because	ame effective for the prov	ider.		
$ \begin{tabular}{ll} \textbf{Name Group or Contact Person (Optional)} \\ \textbf{and Remittance and Status (R/S) Reports (payment)} \\ \end{tabular} $				should be printed on checks
Address — Payee — Indicate where checks and F	R/S Reports should be ma	ailed. A pos	t office box alone may be	used for this address.
Name — Payee				
TIN		TIN Effect	ive Date	
				□ EIN or □ SSN
Name — Group or Contact Person				
Address — Payee				
City	County		State	Zip Code

Provider Application HCF 11003 (Rev. 10/03)

SECTION IV — TYPE OF CERTIFICATION

Check the provider type for this application from the list below. A separate application is required (in most cases) for each provider type for which you wish to be certified. An individual may choose only one provider type per application.

	Ambulance. Ambulatory Surgery Center. Anesthesiology Assistant*. Anesthetist CRNA. Audiologist. Audiologist/Hearing Instrument Specialist. Case Management. Chiropractor. Community Care Organization. Dentist, Specialty End Stage Renal Disease. Family Planning Clinic. HealthCheck Screener. HealthCheck "Other" Services: Other Eligible Services. Hearing Instrument Specialist. Home Health Agency: With Personal Care. With Respiratory Care. Hospice. Independent Lab. Individual Medical Supply: Orthodontist and/or: Prosthetist. Other Medical Vendor/Durable Medical Equipment (D Nurse Practitioner: Certified Nurse Midwife (masters level or equipment dividuals must be supervised and cannot independent independent cannot independent cann	uivalent).		Nurse Services (Independ Respiratory Care Servi Private Duty. Private Duty. Midwife. Occupational Therapy (OT OT Assistant*. Optician. Optometrist. Osteopath (See below). Osteopath Group/Clinic (Seesonal Care Agency. Pharmacy. Physical Therapy (PT). PT Assistant*. Physician (See below). Physician Assistant*. Physician Group/Clinic (Seesonal Care Agency). Physician Group/Clinic (Seesonal Care Agency). Preparation of the private of the p	ces. T). ee below). ee below). In (PNCC). le Transportation. C. apies, i.e., OT and PT).
	steopaths or physicians, or a group/clinic of a	•		•	
				•	
	Allergy.	☐ Internal Medicine.			Pediatric Cardiology
		Manipulative TheMiscellaneous.	apy		Pediatric Cardiology. Physical Medicine and Rehab.
	Clinic.	□ Nephrology.			Plastic Surgery.
	Dermatology.	□ Neurological Surg	jery.		Preventive Medicine.
П		□ Neurology.			Proctology.
	, , ,	□ Nuclear Medicine			Psychiatry (MDs attach a proof of
	Emergency Medicine.	 Obstetrics and Gy 			completed psychiatric residency).
	Family Practice.	 Oncology and He 	mate		Pulmonary Disease.
	Gastroenterology.	□ Ophthalmology.			Radiation Therapy.
	General Practice.	□ Optometry.			Radiology.
	General Surgery.	□ Orthopedic Surge	rv.		Thoracic and Cardiovascular Surgery.
	Geriatrics.	☐ Pathology.	,		Urgent Care.
_	Condition.	□ Pediatrics			Urology

SECTION V — MEMBERS OF GROUP OR CLINIC

Required: If this application is for a group or clinic, completethe chart below by listing all individuals providing Medicaidservices at the clinic.

Name —Provider	Address —Provider Physical Work	Specialty	License Number	Provider Numbe

SECTION VI — APPLICANT'S TYPES OF SERVICE PROVIDED AND TYPE OF BUSINESS

1.	List the types of Medicaid services the applicant's agency will provide (such a care, pharmacy, physician, psychiatric counseling, respiratory care services,		
2.	Applicant's type of business (check appropriate box):		
	□ Individual.		
	Sole Proprietor: County and state where registered	.	
	☐ Corporation for Nonprofit.		
	☐ Limited Liability.		
	□ Corporation for Profit. State of registration		
	Names of corporate officers		
	□ Partnership. State of registration		
	Names of all partners and SSNs (use additional sheet if needed):		
	Name	SSN	
	Name	SSN	
	Governmental (check one):		
	□ County.		
	□ State.		
	☐ Municipality (city, town, village).		
	☐ Tribal.		
	☐ Other, specify	·	

□ No.

Definitions for Sections VII-IX

Controlling interest — Controlling interest includes, but is not limited to, those enumerated; that is, all owners, creditors, controlling officers,
administrators, mortgage holders, employees or stockholders with holdings of 10% or greater of outstanding stock, or holders of any other
such position or relationship who may have a bearing on the operation or administration of a medical services-related business.

SECTION VII — TERMINATION / CO	ONVICTION / SANCTION INFORM	IATION				
SECTION VIII — CONTROLLING IN	TEREST IN OTHER HEALTH CAP	RE PROVI	DERS			
Does the applicant have a controlling supplies/durable medical equipment, Yes. Identify each health care pro	Copy this page and complete as needed. Does the applicant have a controlling interest in any vendors of special service categories such as, but not limited to, drugs/pharmacy, medical supplies/durable medical equipment, transportation, visiting nurse and/or home health agency, providers of any type of therapy? Yes. Identify each health care provider the applicant has a controlling interest or ownership in, supply the information, and describe the type and percentage of controlling interest or ownership (e.g., 5% owner, 50% partner, administrator). No. Go to Section IX.					
Name						
Medical Provider Number(s)		SSN/EIN				
Address						
City		State		Zip Code	County	
Telephone Number — Business	Telephone Number — Home	-	Type and	percentage of conf	rolling interest or ownership	
Are all of the services provided by the single provider number? □ Yes. Enter the number:	I e applicant and any special service	vendors ir	n which th	e applicant has a c	controlling interest billed under a	

SECTION IX — CONTROLLING INT	SECTION IX — CONTROLLING INTEREST OTHERS (INDIVIDUAL AND / OR ENTITY) HAVE IN THE APPLICANT				
Copy this page and complete as need	ded.				
Does any person and/or entity have a	a controlling interest in any of the N	Medicaid :	services the	e applicant provides	? □ Yes □ No
If yes, list the names and addresses	of all persons and/or entities with a	a controlli	ng interest	in the applicant.	
Name — Individual or Entity					
Address					
				T	1.2
City		State		Zip Code	County
	T =		·=		
Telephone Number — Business	Telephone Number — Home		Type and	percentage of contr	olling interest or ownership
SSN or IRS Tax Number			er Number,	if applicable	

ATTACHMENT A PART 1

SPECIALIZED MEDICAL VEHICLE (SMV) MEDICAID CERTIFICATION CRITERIA

Section HFS 101.03(166) of the Wisconsin Administrative Code defines an SMV as a non-emergency vehicle used to transport a recipient who is confined to a wheelchair or whose condition contraindicates transportation by common carrier, and whose physician has prescribed specialized medical vehicle transportation to a facility at which the recipient primarily receives medical services.

Per section HFS 105.39, Wisconsin Administrative Code:

- (1) For MA certification, a specialized medical vehicle provider shall meet the requirements of this section and shall sign the affidavit required under sub. (6) stipulating that the provider is in compliance with the requirements of this section as well as with the requirements of the department of transportation for human service vehicles under ss. 110.05 and 340.01(23)(g), Stats., and ch. Trans. 301, and shall provide proof of compliance when requested by the department.
- (2) VEHICLES. (a) Insurance of not less than \$250,000 personal liability for each person, not less than \$500,000 personal liability for each occurrence and not less than \$10,000 property damage shall be carried on each specialized medical vehicle used to transport a recipient.
 - (b) Each vehicle shall be inspected and the inspection documented at least every 7 days, by an assigned driver or mechanic, to ensure:
 - 1. The proper functioning of the vehicle systems including but not limited to all headlights, emergency flasher lights, turn signal lights, tail lights, brake lights, clearance lights, internal lights, windshield wipers, brakes, front suspension and steering mechanisms, shock absorbers, heater and defroster systems, structural integrity of passenger compartment, air conditioning system, wheelchair locking systems, doors, lifts and ramps, moveable windows and passenger and driver restraint systems;
 - 2. That all brakes, front suspension and steering mechanisms and shock absorbers are functioning correctly;
 - 3. That all tires are properly inflated according to vehicle or tire manufacturers' recommendations and that all tires possess a minimum of 1/8-inch of tread at the point of greatest wear; and
 - 4. That windshields and mirrors are free from cracks or breaks.
 - (c) The driver inspecting the vehicle shall document all vehicle inspections in writing, noting any deficiencies.
 - (d) All deficiencies shall be corrected before any recipient is transported in the vehicle. Corrections shall be documented by the driver. Documentation shall be retained for not less than 12 months, except as authorized in writing by the department.
 - (e) Windows, windshield and mirrors shall be maintained in a clean condition with no obstruction to vision.
 - (f) Smoking is not permitted in the vehicle.
 - (g) Police, sheriff's department and ambulance emergency telephone numbers shall be posted on the dash of the vehicle in an easily readable manner. If the vehicle is not equipped with a working two-way radio, sufficient money in suitable denominations shall be carried to enable not less than 3 local telephone calls to be made from a pay telephone. [NOTE: Ch. Trans 301.14, requires every HSV to be equipped with some type of 2-way communication system.

PR11144.KW/PRPERM 5/98 Revised: December 2001

- The system shall be of such design and installation that the vehicle operator shall at all times be able to communicate with either the base of operations or another intermediary party that could communicate with the base of operations.
- A provider shall maintain a list showing for each vehicle its registration number, identification number, license number, manufacturer, model, year, passenger capacity, insurance policy number, insurer, types of restraint systems for wheelchairs and whether it is fitted with a wheelchair lift or with a ramp. Attached to the list shall be evidence of compliance with ch. Trans. 301.
- VEHICLE EQUIPMENT. (a) The vehicle shall be equipped at all times with a flashlight in working condition, a first aid kit and a fire extinguisher. The fire extinguisher shall be periodically serviced as recommended by the local fire department.
 - The vehicle shall be equipped with a lift or ramp for loading wheelchairs. The vehicle shall also be equipped with passenger restraint devices for each passenger, including restraint devices for recipients in wheelchairs or on cots or stretchers as defined in s. HFS 107.23(1)(c)4. Both a recipient and the recipient's wheelchair, cot or stretcher shall be secured.
 - Provision shall be made for secure storage of removable equipment and passenger property in order to prevent projectile injuries to passengers and the driver in the event of an accident.
- DRIVERS. (a) Each driver shall possess a valid regular or commercial operator's license which shall be unrestricted, except that the vision restrictions may be waived if the driver's vision is corrected to an acuity of 20/30 or better by the use of corrective lenses. In this event, the driver shall wear corrective lenses while transporting recipients.
 - Each driver before driving a vehicle or serving as an attendant shall have received all of the following:
 - Basic Red Cross or equivalent training in first aid and cardiopulmonary resuscitation (CPR);
 - Specific instructions on care of passengers in seizure; and b.
 - Specific instructions in the use of all ramps, lift equipment and restraint devices c. used by the provider.
 - 2. A driver who was employed before the effective date of this section [December 1, 1994] and who attests in writing that he or she has had prior training in the topics under subd. 1 shall be considered to have fulfilled the requirements under subd. 1.
 - 3. Each driver shall receive refresher training in first aid every 3 years and maintain CPR certification. A driver who is an emergency medical technician licensed under ch. HFS 110, 111 or 112, a licensed practical nurse, a registered nurse or a physician assistant shall be considered to have met this requirement by completion of continuing education which includes first aid and CPR.
 - The provider shall maintain a current list of all drivers showing the name, license number and (c) any driving violations or license restrictions of each and shall keep that list current.
- COMPANY POLICY. Company policies and procedures shall include:
 - Compliance with state and local laws governing the conduct of businesses, including ch. Trans. (a)
 - Establishment and implementation of scheduling policies that assure timely pick-up and delivery of passengers going to and returning from medical appointments;
 - Documentation that transportation services for which MA reimbursement is sought are: (c)
 - 1. For medical purposes only;
 - Ordered by the attending provider of medical service; and 2.

Revised: December 2001

- 3. Provided only to persons who require this transportation because they lack other means of transport, and who are also physically or mentally incapable of using public transportation;
- (d) Maintenance of records of services for 5 years, unless otherwise authorized in writing by the department; and
- (e) On request of the department, making available for inspection records that document both medical service providers' orders for services and the actual provision of services.
- (6) AFFIDAVIT. The provider shall submit to the department a notarized affidavit attesting that the provider meets the requirements listed in this section. The affidavit shall be on a form developed by and available from the department, and shall contain the following:
 - (a) A statement of the requirements listed in this section;
 - (b) The date the form is completed by the provider;
 - (c) The provider's business name, address, telephone number and type of ownership;
 - (d) The name and signature of the provider or a person authorized to act on behalf of the provider; and
 - (e) A "notarization."
- (7) DENIAL OF RECERTIFICATION. If a provider violates provisions of this chapter, s. HFS 106.06, s. HFS 107.23 or any other instruction in MA program manuals, handbooks, updates or letters on provision of SMV services 3 times in a 36-month period, the department may deny that provider's request for recertification.

CHECK FOR ANY LOCAL REQUIREMENTS

Some counties/municipalities in Wisconsin have requirements which SMV providers must meet. No information on Medicaid certification or provision of services may be construed to supersede any local requirements.

Ch. Trans. 301 can be found at http://www.dot.wisconsin.gov/statepatrol/index.htm.

NEW MEDICAID APPLICANTS AND REINSTATEMENTS AFTER ONE YEAR LAPSE

Carefully read the application memorandum. If the application is not received within 30 days from the date on the memorandum, the date that Wisconsin Medicaid <u>receives</u> the correctly completed application will be the effective date. The effective date cannot be earlier than the date the SMV provider meets <u>all</u> certification requirements, as documented in the Attachment A materials. Applications for reinstatement after a one year lapse in certification are processed like new applications, (except a new provider number is not issued).

Services provided before the assigned certification/reinstatement effective date are not payable. To ensure payment, SMV providers should wait to provide services until the completed SMV application is approved.

Please carefully review the following pages for certification materials <u>and</u> your documents for accuracy. Make a copy of your completed application for your records <u>before</u> mailing it to the Wisconsin Medicaid Program.

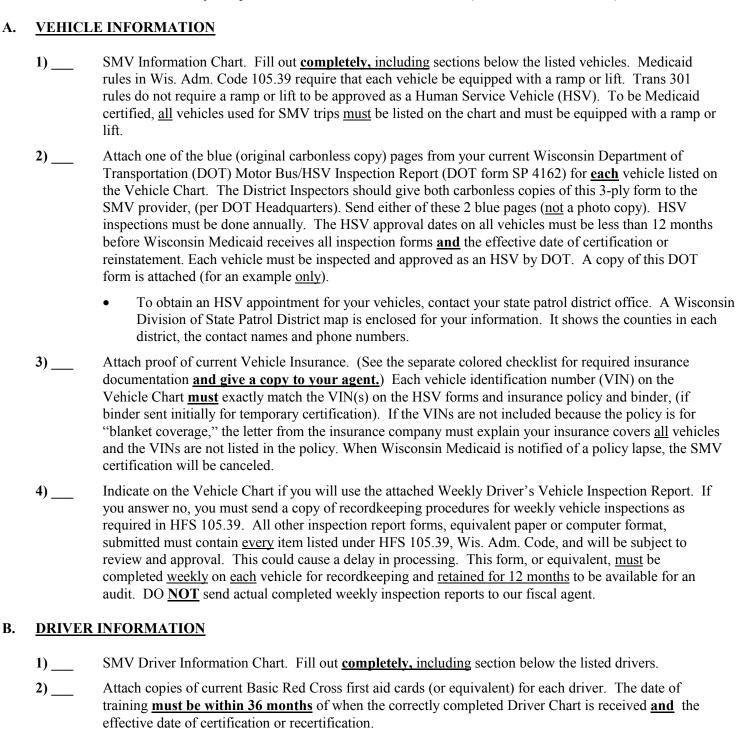
Provider Type: 42 - Specialty 95, 143 (If FQHC) Wis. Adm. Code Effective Date: 12/1/94

ATTACHMENT A

PART 2

SPECIALIZED MEDICAL VEHICLE (SMV) MEDICAID CERTIFICATION MATERIALS

The items below must be accurately completed and sent to Wisconsin Medicaid (unless stated not to send).



Attach copies of current cardiopulmonary resuscitation (CPR) cards for each driver. Proof of CPR certification must be shown when the correctly completed Driver Chart is received and the effective date

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of certification or recertification.

- A copy of a driver's current license as an emergency medical technician, registered nurse, licensed practical nurse or physician assistant will be accepted <u>in place of</u> a first aid and/or CPR card. However, dated evidence of continuing education which includes first aid within past 36 months and current CPR certification must be attached to the license copy.
- If any first aid or CPR card does not include the training date, a signed letter from the instructor, or their agency, verifying the training date(s) **must** be attached.

C. COMPANY INFORMATION

1)	Notarized Affidavit (must be notarized to be valid).
2)	Certificate of Worker's Compensation Insurance. This is necessary when an SMV company:
	• Employs 3 or more employees; or
	 Has less than 3 employees but pays more than \$500 in payroll within a calendar quarter.
3)	Federal regulations stipulate that a provider may not be assigned more than one provider number for the same services at one location. Thus, if the physical address, office location where required SMV records (i.e., weekly vehicle inspection reports, recipients' disability certifications) are kept, is the same as another SMV provider, a written statement of explanation is required. It <u>must</u> include: Why separate SMV providers operate at the same address; the officers of each; a statement attesting that each operates completely; separate; and that the payee name and IRS number is not/will not be the same.

FUTURE CHANGES IN YOUR SMV COMPANY

You <u>must</u> report changes in provider status, such as, ownership (requires new application), provider name or vehicles <u>before the change occurs</u>. Changes must be sent in writing to Wisconsin Medicaid, Attn: Provider Maintenance. These changes include:

- For all vehicles that are added to transport Medicaid recipients, you <u>must</u> submit an updated Vehicle Chart, HSV approval forms <u>and</u> attach new insurance documentation with VIN(s), that <u>exactly</u> match the Vehicle Chart and HSV forms, <u>unless policy is for "Blanket Coverage" before</u> the vehicles are used or no later than 14 calendar days of the first day of service. Wisconsin Medicaid will send notice of approval for the added vehicle(s) and effective date(s).
- Any changes in insurance other than annual renewals (if changing insurers or obtaining a new replacement policy, the complete insurance documentation on the insurance checklist must be submitted).
- Changes in drivers, their <u>current</u> first aid <u>and</u> CPR cards and documentation of seizure training and training in the use of all ramps, lift equipment and restraint devices of all your vehicles <u>must</u> be maintained in your files.
- For a change of ownership, the new owner <u>must</u> apply as a new SMV provider to obtain a "replacement" provider number to submit claims for dates of service on and after the change of ownership date. The seller's provider number will be canceled effective 1 day before the ownership change date, which will allow payment of claims for dates of service <u>before</u> the change in ownership date.

PROVISIONAL CERTIFICATION

NOTE: All new SMV providers certified <u>or</u> reinstated after a 1 year lapse and providers who have had a change of ownership will be approved for provisional certification for a <u>maximum</u> of 6 months. Medicaid staff will schedule an audit before the certification expires. If the audit cannot be completed before the 6 months expire, the provisional certification will be extended monthly until the audit is complete. <u>No</u> electronic billing will be approved before the audit is conducted and completed and the provider approval granted to bill electronically. The provisional certification and audit applies to the new owner(s) from a change of ownership. Provisional varies from temporary certification, (which is approved for any SMV provider when an insurance binder is sent as documentation before the actual policy is received).

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Wisconsin Medicaid Specialized Medical Vehicle (SMV) Providers Insurance Documentation Requirements

Certification Requirements

As part of the Wisconsin Medicaid certification application, each new SMV provider must submit the insurance documentation detailed in the checklist on the reverse side of this page. Currently certified SMV providers must submit the same insurance documentation immediately when they change their insurance carriers or obtain a new replacement policy (excluding renewals for the same policy). Providers must send each of the following to Wisconsin Medicaid (at the address in Section A of the checklist), for approval along with the checklist:

- Copy of the current vehicle(s) commercial insurance policy
- Completed current Vehicle Chart(s)
- Letter documenting receipt of payment
- Certification of Insurance

It is the provider's responsibility, not the insurance agency, to ensure that Wisconsin Medicaid receives the complete insurance documentation when it is due. Give your insurance representative a copy of the checklist so he/she knows the specific requirements. To avoid delays in approval by Wisconsin Medicaid, check the insurance documentation for accuracy *before* sending it to the Wisconsin Medicaid Program.

Temporary Certification Requirements

Wisconsin Medicaid will grant temporary certification to SMV providers who submit an insurance binder which documents all of the information required in Section A of the checklist on the reverse side of this page. Temporary certification is granted to new providers or to currently certified providers who change their insurance carrier/agency or obtain a new replacement policy. Temporary certification is limited to a maximum of 60 days from the effective date on the binder or the specified binder expiration date, whichever comes first. Wisconsin Medicaid determines the length of a new or reinstated provider's temporary certification by the initial certification or reinstatement effective date. [Example: The initial certification or reinstatement date assigned is May 15 and the insurance binder is valid May 1 to June 30. Wisconsin Medicaid approves the temporary certification from May 15 to June 30 or 46 days.]

SMV providers must send a copy of their final **Policy, Letter of Receipt, or Certification of Insurance**, which documents all of the information in Section A of the checklist on the reverse side, to be received by Wisconsin Medicaid before the temporary certification ends or Wisconsin Medicaid cancels the provider number. The provider number remains canceled until Wisconsin Medicaid receives the documentation; this causes a lapse in certification. The date that Wisconsin Medicaid receives the acceptable insurance documentation is assigned as the SMV provider's certification reinstatement date. Wisconsin Medicaid will not pay claims with dates of service during the period of lapsed certification. SMV providers must ensure that Wisconsin Medicaid receives a copy of the actual acceptable policy before their temporary certification expires to avoid a lapse in certification.

Changes in Coverage

Wisconsin Medicaid prohibits SMV providers from transporting Medicaid recipients in any vehicle not covered under the terms of the commercial insurance policy on file with Wisconsin Medicaid. Substitution of vehicles is not allowed. Before using any vehicle that is not on file with Wisconsin Medicaid, send the following to Wisconsin Medicaid for approval:

- A copy of the amended insurance policy or change endorsement with the vehicle identification number of each additional vehicle,
- An updated Vehicle Chart(s)

NOTE: Providers may transport recipients as soon as the vehicle is insured and inspected as required under ch. HFS 105.39, Wis. Admin. However, Wisconsin Medicaid must receive the Inspection and Insurance Verification documentation within 14 calendar days of the first date of service.

When Wisconsin Medicaid receives a cancellation notice from an SMV provider's insurance carrier/agency, Wisconsin Medicaid sends a sanction notice to the provider. It states that their provider number will be canceled in 20 days if Wisconsin Medicaid does not receive notice of reinstatement without a lapse from the same carrier/agency (for the same policy), or complete documentation of insurance from the provider. The provider number remains canceled until Wisconsin Medicaid receives the documentation; this causes a lapse in certification. The date that Wisconsin Medicaid receives the acceptable insurance documentation is assigned as the SMV provider's certification reinstatement date. Wisconsin Medicaid will not pay claims with dates of service during the period of lapsed certification.

SMV Insurance Documentation Checklist

Please carefully read the insurance documentation requirements on the reverse side of this page. All new and reinstated SMV providers **must** send the complete insurance documentation detailed below. Currently certified SMV providers who change their insurance carrier/agency or obtain a new replacement policy **must** send it immediately. Attach it to a current Vehicle Chart(s) and send to Wisconsin Medicaid. **All** of the policy items in Section A **must be** contained in your policy, the binder if submitted first, and on all policy renewals. **Do not send** copies of renewal policies; these should be kept in the provider's records. **All** of the items in Section B **must be** included in the letter received from the insurance company, which needs to be signed and dated.

Section	A Copy of SMV Vehicle(s) Current Commercial Insurance Policy Must Contain:
	Insurance Company Name
	Amount of Personal Liability for Each Person (minimum \$250,000) and Total Personal Liability for Each Occurrence (minimum \$500,000).
	OR
	Amount of Property Damage Insurance on Each SMV Vehicle (minimum \$10,000). Exception: A Combined Single Limit (CSL) policy with a minimum of \$500,000 will be accepted. The separate \$10,000 property requirement will be administratively waived, without a waiver request, only for CSL policies with a minimum liability of \$500,000.
	Insured This must be a commercial policy, not a personal policy, in the SMV business (the name on the policy must exactly match the SMV name on all Medicaid documents and/or the Medicaid file).
	All Vehicles used for Medicaid transports must be listed on the current Vehicle Information Chart(s) and the (binder, too, if submitted first). Vehicle Identification Numbers (VINs) on the binder and policy must <i>exactly</i> match VINs on the current Vehicle Chart(s). If the policy is for "blanket coverage" where VINs are not listed, this must be explained in the letter of receipt. Attach a completed current Vehicle Chart.
	Effective Dates of Current Period of Coverage.
	Additional Insured or Notification Endorsement is required . <i>This is required so the insurer guarantees to notify the Medicaid Program prior to a policy cancellation</i> . The following must be included in the policy, the binder if submitted first, and on all policy renewals:
	Wisconsin Medicaid Attn: Provider Maintenance 6406 Bridge Road MADISON WI 53784-0006
	B On letterhead from the Insurance Company or Agent all the following information needs to be ed on Current Vehicle Insurance:
	Holder (Insured SMV Medicaid Provider) Name and Policy Number.
	Effective Dates of Current Period of Coverage.
	Payment Structure How are payments made, (i.e., monthly, quarterly, semi-annually, annually) and is policy paid up-to-date.
	Signature and Date of Insurance Representative (no initials or signature stamps allowed).

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Specialized Medical Vehicle (SMV) Information Chart

SMV Company Name:	City:	I	Medicaid Provider #					
Please Type or Print Distinctly 1. Make a copy of this form before completing for the second and a copy of your completed form for your find the second and updated vehicle chart to EDS Provider Makes. 4. Send correct and complete insurance documents.	use to report any future changes. les. Aaintenance prior to any change in vehicl	es. Attach	and send new insurance docu	imentation before us	sing additional vehicles.		Applicants Skip))
Vehicle Identification Number (VIN)	WI License Plate Number Registration AND Expiration Date Month/Year	Year	Make (Manufacturer)	Model	Passenger Capacity With All Secured by Restraints	Wheel- Chair Ramp? Yes/No	Wheel- Chair Lift? Yes/No	Cot or Stretcher? Yes/No
1.								
2.								
3.								
4.								
5.								
6.								
7.								
8.								
9.								
Attach a copy of your current (approval must be within There must be passenger restraint devices for <i>all</i> passetimes? YES NO SMVs must not use any vehicle not insured by their or Document Recordkeeping Procedures for Vehicle I Inspection Report provided in the SMV certification are and must be reviewed and approved. This may cause a Vehicle(s) inspections will be performed by (print must be reviewed and provided by (print must be reviewed and provided by (print must be reviewed and provided by (print must be reviewed by (print must be performed by (print must be reviewed and provided by (print must be performed by (print must b	engers. Does each vehicle have wheelch with SMV policy; borrowing vehicles is nonspections. All vehicles must be inspected polication. Will you use this form? YES a delay in processing.	air, cot or s ot allowed. ed at least e	All vehicles must have a w very 7 days and documented If no, attach a copy of th (if more than 1 person, list	ecure both the pass heelchair ramp or lif (HFS 105.39, Wis. e form you will use.	t. Adm. Code). SMVs are stre	cot or stretcher a	t all o use the Weekly	
	, and		every		(IIII III uay 01 week).		,	' /
Authorized Name	Title				Signature			Date /

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Specialized Medical Vehicle (SMV) Driver Information Chart

SMV Company Name:		C	ity:		_ Medicaid Provider #	#	(New Applic	anta Clain)
	puter format, reflecting any change in drivers t, and restraint devices of all your vehicles for			irst aid and c	cardiopulmonary resuscitation	n (CPR) cards an		
For Each Driver First Name, M.I., Last Name As Appears on License	Wisconsin (or Border State) Driver's License Number and Expiration Date	Regular or Commercial? R/C	List All License Restrictions and Violations	Date of Birth	First Aid Course Name and Date	CPR Course Date	Date of Seizures Training	Date Trained to Use Ramps, Lifts, and Restraints
1.								
2.								
3.								
4.								
5.								
6.								
7.								
8.								
9.								
Attach:				•		·		
,	completion of Basic Red Cross first aid course also accepted: copy of certain health care lices			~			leted form is rec	eeived and the effective
	ver. CPR certification must be current when the d proof of <i>recent</i> continuing education included.		d form is received and or	the effective	e date of certification or recei	rtification. Also	accepted: copy	of certain health care
If either card does not include the training d	ate, you must attach a signed letter from the in	nstructor, or his/her ag	ency, verifying the training	ng date(s)				
Authorized Name	Title				Signature		 -	/

Authorized Name

WISCONSIN MEDICAID PROGRAM

SPECIALIZED MEDICAL VEHICLE (SMV) PROVIDERS <u>AFFIDAVIT</u>

SMV PROVIDER NAM	Æ:										
	(must exactly n	natch name on all SMV certific	ation documents)								
BUSINESS NAME: (checks payable to, include Inc, Corp; IRS name for IRS # used)											
	(checks payable	e to, include Inc, Corp; IRS nar	me for IRS # used)								
ADDRESS:											
	Street (P.O. Bo	ox only not allowed)									
	City		State	Zip							
TELEPHONE NUMBE	CR(S):										
TYPE OF OWNERSHI		ESS (required to check one): A Non-profit Associate		n **							
☐ A Partnersh☐ Other		A Proprietary Corpor									
** List all owners, part	ners, <u>and</u> officers <u>a</u>	nd the title of each (required)) :								
print name	title	print name	titl	e							
print name	title	print name	titl	e							
I, (print name)		, certify that I as _, of this SMV provider. As	m the (print title, i	.e.							
I certify that I fully un all certification docum requirements under H	derstand the contenter is accurate. In FS 105.39, Wis. Ad	_, of this SMV provider. As a not sof this affidavit and that the attest that this SMV provider m. Code, as follows and will to a continuous and on-going the soft of the soft	he information pr r meets all of the co meet all requiremo	ovided on ertification ents as are							
SIGNATURE:		:	DATE:								

HFS 105.39, Wis. Adm. Code (effective December 1, 1994):

(1) For MA certification, a specialized medical vehicle provider shall meet the requirements of this section and shall sign the affidavit required under sub. (6) stipulating that the provider is in compliance with the requirements of this section as well as with the requirements of the department of transportation for human service vehicles under ss. 110.05 and 340.01(23)(g), Stats., and ch. Trans. 301, and shall provide proof of compliance when requested by the department.

- (2) VEHICLES. (a) Insurance of not less than \$250,000 personal liability for each person, not less than \$500,000 personal liability for each occurrence and not less than \$10,000 property damage shall be carried on each specialized medical vehicle used to transport a recipient.
 - (b) Each vehicle shall be inspected and the inspection documented at least every 7 days, by an assigned driver or mechanic, to ensure:
 - 1. The proper functioning of the vehicle systems including but not limited to all headlights, emergency flasher lights, turn signal lights, tail lights, brake lights, clearance lights, internal lights, windshield wipers, brakes, front suspension and steering mechanisms, shock absorbers, heater and defroster systems, structural integrity of passenger compartment, air conditioning system, wheelchair locking systems, doors, lifts and ramps, moveable windows and passenger and driver restraint systems;
 - 2. That all brakes, front suspension and steering mechanisms and shock absorbers are functioning correctly;
 - 3. That all tires are properly inflated according to vehicle or tire manufacturers' recommendations and that all tires possess a minimum of 1/8-inch of tread at the point of greatest wear; and
 - 4. That windshields and mirrors are free from cracks or breaks.
 - (c) The driver inspecting the vehicle shall document all vehicle inspections in writing, noting any deficiencies.
 - (d) All deficiencies shall be corrected before any recipient is transported in the vehicle. Corrections shall be documented by the driver. Documentation shall be retained for not less than 12 months, except as authorized in writing by the department.
 - (e) Windows, windshield and mirrors shall be maintained in a clean condition with no obstruction to vision.
 - (f) Smoking is not permitted in the vehicle.
 - (g) Police, sheriff's department and ambulance emergency telephone numbers shall be posted on the dash of the vehicle in an easily readable manner. If the vehicle is not equipped with a working two-way radio, sufficient money in suitable denominations shall be carried to enable not less than 3 local telephone calls to be made from a pay telephone. [NOTE: Ch. Trans 301.14, requires every HSV to be equipped with some type of 2-way communication system. The system shall be of such design and installation that the vehicle operator shall at all times be able to communicate with either the base of operations or another intermediary party that could communicate with the base of operations.]
 - (h) A provider shall maintain a list showing for each vehicle its registration number, identification number, license number, manufacturer, model, year, passenger capacity, insurance policy number, insurer, types of restraint systems for wheelchairs and whether it is fitted with a wheelchair lift or with a ramp. Attached to the list shall be evidence of compliance with ch. Trans. 301.
- (3) VEHICLE EQUIPMENT. (a) The vehicle shall be equipped at all times with a flashlight in working condition, a first aid kit and a fire extinguisher. The fire extinguisher shall be periodically serviced as recommended by the local fire department.

- (b) The vehicle shall be equipped with a lift or ramp for loading wheelchairs. The vehicle shall also be equipped with passenger restraint devices for each passenger, including restraint devices for recipients in wheelchairs or on cots or stretchers as defined in s. HFS 107.23(1)(c)4. Both a recipient and the recipient's wheelchair, cot or stretcher shall be secured.
- (c) Provision shall be made for secure storage of removable equipment and passenger property in order to prevent projectile injuries to passengers and the driver in the event of an accident.
- (4) DRIVERS. (a) Each driver shall possess a valid regular or commercial operator's license which shall be unrestricted, except that the vision restrictions may be waived if the driver's vision is corrected to an acuity of 20/30 or better by the use of corrective lenses. In this event, the driver shall wear corrective lenses while transporting recipients.
 - (b) 1. Each driver before driving a vehicle or serving as an attendant shall have received all of the following:
 - a. Basic Red Cross or equivalent training in first aid and cardiopulmonary resuscitation (CPR);
 - b. Specific instructions on care of passengers in seizure; and
 - c. Specific instructions in the use of all ramps, lift equipment and restraint devices used by the provider.
 - 2. A driver who was employed before the effective date of this section [December 1, 1994] and who attests in writing that he or she has had prior training in the topics under subd. 1 shall be considered to have fulfilled the requirements under subd. 1.
 - 3. Each driver shall receive refresher training in first aid every 3 years and maintain CPR certification. A driver who is an emergency medical technician licensed under ch. HFS 110, 111 or 112, a licensed practical nurse, a registered nurse or a physician assistant shall be considered to have met this requirement by completion of continuing education which includes first aid and CPR.
 - (c) The provider shall maintain a current list of all drivers showing the name, license number and any driving violations or license restrictions of each and shall keep that list current.
- (5) COMPANY POLICY. Company policies and procedures shall include:
 - (a) Compliance with state and local laws governing the conduct of businesses, including ch. Trans. 301;
 - (b) Establishment and implementation of scheduling policies that assure timely pick-up and delivery of passengers going to and returning from medical appointments;
 - (c) Documentation that transportation services for which MA reimbursement is sought are:
 - 1. For medical purposes only;
 - 2. Ordered by the attending provider of medical service; and
 - 3. Provided only to persons who require this transportation because they lack other means of transport, and who are also physically or mentally incapable of using public transportation;

- (d) Maintenance of records of services for 5 years, unless otherwise authorized in writing by the department; and
- (e) On request of the department, making available for inspection records that document both medical service providers' orders for services and the actual provision of services.
- (6) AFFIDAVIT. The provider shall submit to the department a notarized affidavit attesting that the provider meets the requirements listed in this section. The affidavit shall be on a form developed by and available from the department, and shall contain the following:
 - (a) A statement of the requirements listed in this section;
 - (b) The date the form is completed by the provider;
 - (c) The provider's business name, address, telephone number and type of ownership;
 - (d) The name and signature of the provider or a person authorized to act on behalf of the provider; and
 - (e) A "notarization."
- (7) DENIAL OF RECERTIFICATION. If a provider violates provisions of this chapter, s. HFS 106.06, s. HFS 107.23 or any other instruction in MA program manuals, handbooks, updates or letters on provision of SMV services 3 times in a 36-month period, the department may deny that provider's request for recertification.

"The Wisconsin Medicaid program requires information to enable the Medicaid program to certify providers and to authorize pay for medical services provided to eligible recipients.

Personally identifiable information about Medicaid providers is used for purposes directly related to the Medicaid program administration such as determining the certification of providers or processing provider claims for reimbursement. Failure to supply the information requested by the form may result in denial of Medicaid payment for those services."

(Notary signature <u>and</u> seal <u>REQUIRED</u>)			
Subscribed and sworn to before me this	day of		
NOTARY PUBLIC	in	County, WI or	
My commission expires on			

Weekly Driver's Vehicle Inspection Report

 \blacksquare INSPECTED – OK \forall NEEDS REPAIR

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ODOMETER READING	
VEHICLE LICENSE PLATE #_	

ITEM	BEFORE RUN	DURING RUN	REMARKS
*Doors			
Wheels, Nuts			
*Tires: Properly inflated			
* Minimum 1/8 inch tread			
Gas Cap			
Engine			
Starter			
Alternator Gauge			
Transmission			
Clutch			
Oil Pressure			
Gas Gauge			
*Lights: Head			
* Tail			
* Warning/Emergency Flashers			
* Brake Lights			
Stop Arm			
* Directionals/Turn Signals			
Hazard			
* Clearance			
* Interior/Internal			
Exhaust			
Mirrors			
*Brakes			
Steering – Horn			
*Wipers – Washers			
*Heater – Defrost			
*Front Suspension			
*Steering Mechanisms			
*Shock Absorbers			
*Windows, Windshield & Mirrors: Clean/clear vision			
* No cracks or breaks			

(CONTINUED ON BACK)

Weekly Driver's Vehicle Inspection Report

Page 2

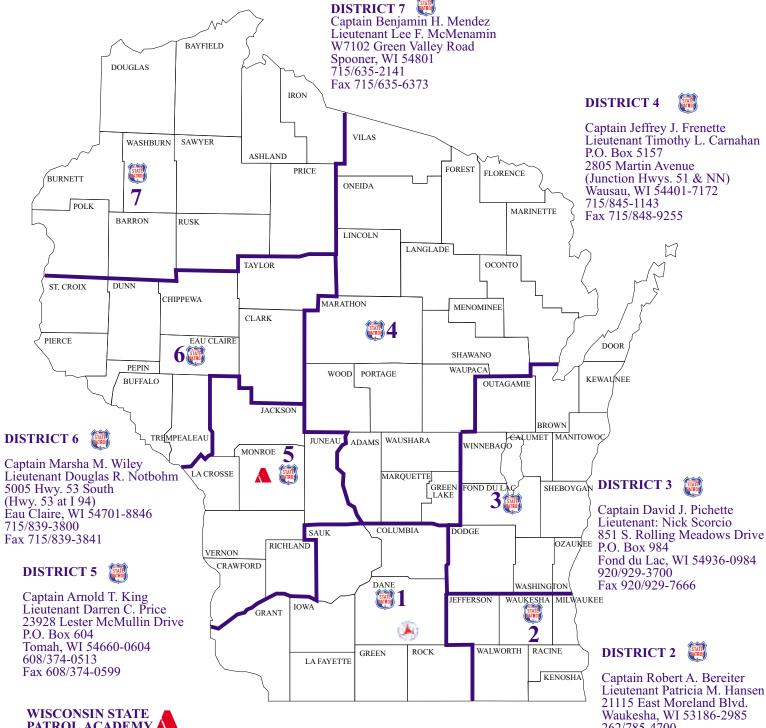
	1	1					
ITEM	BEFORE RUN	DURING RUN	REMARKS				
*Restraint Systems: Driver							
* Passenger							
* Wheelchair Locking Systems (both wheelchair & passenger secured)							
* Cot/Stretcher (both cot or stretcher and passenger secured)							
Jack and Lug Wrench							
Speedometer							
Steps/Floors/Seats							
*Fire Extinguisher							
Reflectors or Flares							
*Working Flashlight							
*First Aid Kit				_			
Accident Package				_			
Radio KUT913							
*Lift/Ramp							
*No Smoking Sign Present							
*Emergency Phone Numbers Posted Clearly on Dash							
*Structural Integrity of Passenger Compartment							
*Air Conditioning System							
* Required under HFS 105.39, Wisconsin Administrative Code. REMARKS							
I have inspected all items on this report and found them as noted:							
Driver/Mechanic's Name	Driver/Mecha	nic's Signature		Date			
Defects corrected on: By:							
Reinspected by Driver or Fleet Supervisor: Name			Signature	Date			
Specialized Medical Vehicle Company Name:			Medicaid Provider #:				

THIS REPORT, OR EQUIVALENT (PAPER OR COMPUTER), MUST BE DONE EVERY 7 DAYS WHEN THE REQUIRED INSPECTIONS FOR EVERY VEHICLE ARE COMPLETED AND MUST BE RETAINED FOR 12 MONTHS

	Minors	WIC-HS 6
y-Adult		
ı er		Piete # & Year
NO		ITEM
0.8		Air Cleaner
_		
		-
ator	_	
	-	
	649	
173	1	
\neg		
QUIP		
7		
L/Ram		
	100	
T OF SEF	RVICE	Dete Inspects
until ve sticker	ehicle i	is reinspected an
d After	repairs ed prior	s are completed, r to State Patrol
anic/Owner	er Signan	ture) Dete Co
spector \$4	igneture	
Dete		Time
_	Dete	Dete



WISCONSIN DIVISION OF STATE PATROL DISTRICT MAP



PATROL ACADEMY

Major Gerald J. Zuhlsdorf Lieutenant Roxann L. King 95 South 10th Avenue Ft. McCoy, WI 54656 608/269-2500 Fax 608/269-5681

DIVISION HEADQUARTERS (I)

Superintendent Douglas L. VanBuren Colonel Robert B. Young 4802 Sheboygan Avenue P.O. Box 7912 Hill Farms State Trans. Bldg., Rm. 551 Madison, WI 53707-7912 608/266-3212

Fax 608/267-4495

DISTRICT 1

Captain David C. Heinle Lieutenant Varla J. Bishop 911 W. North Street P.O. Box 610 DeForest, WI 53532-0610 608/846-8500 Fax 608/846-8536 (Clerical) Fax 608/846-8523 (Radio)

262/785-4700 Fax 262/785-4723

Revised by JKR - 2/2001

ATTACHMENT 1

Instructions on how to complete the Specialized Medical Vehicle (SMV) Trip Ticket/Medical Care Verification Form

Use the following instructions to complete the SMV trip ticket form.

All elements listed below must be completed except Element 21, which remains optional.

Element 1: Provider Name

Enter name of transportation provider or business.

Element 2: Vehicle

Enter one of the following:

- Vehicle identification number (VIN).
- License plate number.
- Locally assigned number.
- Human service vehicle (HSV) company or fleet number.

Element 3: Date

Enter date of transportation.

Element 4: Driver Name

Enter name of driver.

Element 5: Driver Signature

Signature of driver.

Element 6: Recipient Name

Enter recipient's complete name.

Element 7: Recipient Identification Number

Enter the number taken from the Wisconsin Medicaid Forward card or a temporary Medicaid ID card that has been provided. Provider should verify that the recipient is eligible for Medicaid at the time the transportation is provided.

Element 8: Unloaded Mileage - Dispatch Location

Enter the exact physical street address, including city and state, where the vehicle is at the time it is dispatched. Be specific in terms of address and street, highway number with mile marker, etc.

Element 9: Unloaded Mileage - Odometer Readings

Enter the beginning and ending unloaded mileage readings. Providers must use actual odometer readings, including tenths of a mile. No other mileage calculations, such as grid maps, city block calculations, etc., will be accepted.

Element 10: Pick Up Address

Enter the exact physical street address, including city and state, where the recipient is picked up.

Element 11: Odometer Reading Start and Time

Enter the exact odometer reading (including tenths of a mile) at the exact location where the recipient is picked up and the time (for example, 10:25 a.m.) the recipient is picked up. Providers must use actual odometer readings. No other mileage calculations, such as grid maps, city block calculations, etc., will be accepted.

Element 12: Drop Off Address

Enter the exact physical street address, including city and state, where the recipient is dropped off.

Element 13: Odometer Reading End and Time

Enter the exact odometer reading (including tenths of a mile) at the exact location where the recipient is dropped off and the time (for example, 10:25 a.m.) the recipient is dropped off. Providers must use actual odometer readings. No other mileage calculations, such as grid maps, city block calculations, etc., will be accepted.

Element 14: Name of Facility

Enter the name of the clinic, hospital, rehabilitation center, etc., where the recipient is taken.

Element 15: Type of Facility or Reason for Trip

Enter the type of facility (e.g., clinic, dental office, physician, etc.) or reason for appointment (e.g., dental appointment).

Element 16: Waiting Time

Enter the exact waiting time (for example, from 10:25 to 11:15 a.m.) if the driver waits for the recipient.

Element 17: Second Attendant's Name

Enter the name of the person who is the second attendant if applicable.

Element 18: Multiple Riders This Trip

Circle "yes" or "no" depending on whether or not there are multiple riders.

Element 19: Name of Primary Rider

Enter the name of the primary rider if applicable.

Element 20: Wheelchair? Cot or Stretcher?

Circle the appropriate response regarding transportation provided.

Element 21: Signature of Person Verifying the Medicaid-Covered Service/Title/Date (optional)

This box must be signed and dated by the person verifying that the recipient is receiving a Medicaid-covered service at that location. This person should also list his or her working title (e.g., receptionist, nurse, doctor, etc.).

SPECIALIZED MEDICAL VEHICLE (SMV) TRIP TICKET/MEDICAL CARE VERIFICATION FORM

1. Provider Name	_ 2. Vehicle _		3. I	Date		
4. Driver's Name	_ 5. Driver's S	Signature				
6. Recipient Name		7. Recipient lo	dentification Nu	mber		
8. Unloaded Mileage - Dispatch Location		9. Unloaded N	fileage - Odom	eter Readir	ngs	
		Start		End		
10. Pick Up Address		11. Odometer	Reading Start		Time	AM/PM
12. Drop Off Address		13. Odometer	Reading End		Time	AWI W
14. Name of Facility		15. Type of Fa	cility or Reason	for Trip		AM/PM
16. Waiting Time	17. Second	Attendant's Nan	ne			
-						
AM/PM to AM/PM 18. Multiple Riders this Trip	19. Name of	Primary Rider				
•		111111111111111111111111111111111111111				
Yes No						
20. Wheelchair? Yes No Cot or	r Strecher?	Yes	No			
21. Signature of Person Verifying the Medicaid-Covered Ser	rvice	Title	7.102.100		Date	.
DEPARTMENT OF HEALTH AND FAMILY SERVICES Division of Health Care Financing HCF 1150 (10/00) SPECIALIZED MEDICAL VEHICLE (SMV)	TRIP TICKE	T/MEDICAL	CARE VER			VISCONSIN
1. Provider Name						
4. Driver's Name						
- EPSATS-ANALOSS	_ 5.211.61 5.					
6. Recipient Name		7. Recipient le	dentification Nu	mber		
8. Unloaded Mileage - Dispatch Location		9. Unloaded N	Mileage - Odom	eter Readir	ngs	
		Start	B P 0: .	End	ar:	
10. Pick Up Address		11. Odometer	Reading Start	1	Time	
		12.01				AM/PM
12. Drop Off Address		13. Odometer	Reading End	1	Time	
Library Control of the Control of th						AM/PM
14. Name of Facility		15. Type of Fa	cility or Reasor	for Trip		
16. Waiting Time	17. Second	Attendant's Nan	ne			
AM/PM to AM/PM						<u></u> .
18. Multiple Riders this Trip	19. Name of	Primary Rider				
Yes No						
	r Strecher?	Yes	No			
21. Signature of Person Verifying the Medicaid-Covered Ser	rvice	Title			Date	e



Jim Doyle Governor

Helene Nelson Secretary

State of Wisconsin

Department of Health and Family Services

1 WEST WILSON STREET
P O BOX 309
MADISON WI 53701-0309

Telephone: 608-266-8922 FAX: 608-266-1096 TTY: 608-261-7798 www.dhfs.state.wi.us

DEPARTMENT OF HEALTH AND FAMILY SERVICES WISCONSIN MEDICAID PROGRAM PROVIDER AGREEMENT

(For Specialized Medical Vehicle (SMV) Providers)

The State of Wisconsin, Department of Health and Family Services, hereinafter referred to as the Department, hereby enters into an agreement with (**fill in name here**)

Provider Name:

Provider's Name and Number (if assigned). Name <u>must</u> exactly match the name used on <u>all</u> other documents. a provider of health care services, hereinafter referred to as the Provider, to provide services under Wisconsin's Medicaid Program, subject to the following terms and conditions:

- 1. The Provider shall comply with all federal laws, including laws relating to Title XIX of the Social Security Act, State laws pertinent to Wisconsin's Medicaid Program, official written policy as transmitted to the Provider in the Wisconsin Medicaid Program Handbooks and all other publications, the Civil Rights Act of 1964, the Age Discrimination in Employment Act of 1967, the Age Discrimination Act of 1975, the Department of Health and Family Services Standards for Equal Opportunity in Service Delivery, section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act of 1990, and the Wisconsin Fair Employment Law, as are now in effect or as may later be amended.
- 2. The Department shall reimburse the Provider for services and items properly provided under the program in accordance with the "Terms of Reimbursement," as are now in effect or as may later be amended.
- 3. In accordance with 42 CFR s. 431.107 of the federal Medicaid regulations, the Provider agrees to keep any records necessary to disclose the extent of services provided to recipients, upon request, and to furnish to the Department, the Secretary of the federal Department of Health and Human Services, or the state Medicaid Fraud Control Unit, any information regarding services provided and payments claimed by the provider for furnishing services under the Wisconsin Medicaid Program.
- 4. The Provider agrees to comply with the disclosure requirements of 42 CFR Part 455, Subpart B, as now in effect or as may be amended. The Provider shall furnish to the Department in writing:

- (a) the names and addresses of all vendors of drugs, medical supplies or transportation, or other providers in which it has a controlling interest or ownership;
- (b) the names and addresses of all persons who have a controlling interest in the provider;
- (c) whether any of the persons named in compliance with (a) and (b) above are related to another as spouse, parent, child, or sibling;
- (d) the names, addresses, and any significant business transactions between the provider and any subcontractor; and
- (e) the identity of any person who has been convicted of a criminal offense related to that person's involvement in any program under Medicare, Medicaid or Title XIX services programs since the inception of those programs.
- 5. The Provider hereby affirms that it and each person employed by it for the purpose of providing services holds all licenses or similar entitlements as specified in HFS 101 to 108 and required by federal or state statute, regulation, or rule for the provision of the service.
- 6. The Provider consents to the use of statistical sampling and extrapolation as the means to determine the amounts owed by the provider to the Wisconsin Medicaid Program as a result of an investigation or audit conducted by the Department, the Department of Justice Medicaid Fraud Control Unit, the federal Department of Health and Human Services, the Federal Bureau of Investigation, or an authorized agent of any of these.
- 7. Unless earlier terminated as provided in paragraph 8 below, this agreement shall remain in full force and effect for a maximum of one year, with the agreement expiring annually on March 31. Renewal shall be governed by s. HFS 105.02(8), Wisconsin Administrative Code.
- 8. This agreement may be terminated as follows:
 - (a) By the provider as provided at s. HFS 106.05, Wisconsin Administrative Code.
 - (b) By the Department upon grounds set forth at s. HFS 106.06, Wisconsin Administrative Code.

"The Wisconsin Medicaid program requires information to enable the Medicaid program to certify providers and to authorize pay for medical services provided to eligible recipients.

Personally identifiable information about Medicaid providers is used for purposes directly related to the Medicaid program administration such as determining the certification of providers or processing provider claims for reimbursement. Failure to supply the information requested by the form may result in denial of Medicaid payment for those services."

SIGNATURES FOLLOW ON PAGE 3

ALL $\underline{\text{THREE}}$ PAGES OF THIS PROVIDER AGREEMENT $\underline{\text{MUST}}$ BE RETURNED TOGETHER.

Name of Provider (Typed o	r Printed)	(For Department Use Only)			
Physical Street Address (list	others below*)	DEPARTMEN	STATE OF WISCONSIN DEPARTMENT OF HEALTH AND FAMILY SERVICES		
City	State Zip	_			
TITLE:		_			
BY:		BY:			
Signature of	Provider				
DATE:		DATE:			
documentation, recipients' address above, list each ad	disability certifications, triplicational location where recand send updates to Wisco	o tickets, etc.) are <u>not</u> kep cords are kept. Attach a c	t at the physical street		
1. Street:	City:	State	: Zip:		
2. Street:	City:	State	: Zip:		
3. Street:	City:	State	: Zip:		
NOTE: All SMV providers for provisional certification expire provisional certification expire provisional certification will be approved before the audit is cowner(s) from a change of over for any SMV provider when a received).	or a minimum of 6 months. es. If the audit cannot be concerned extended monthly until the completed. The provisional varies of the provisional varies.	Medicaid staff will sched ompleted before the 6 more audit is complete. No e certification and audit aps from temporary certific	ule an audit with you onths expire, the electronic billing will be oplies to the new eation, (which is approved		
MODIFICATIONS TO THE THIS AGREEMENT IS NO Print clearly, this is your no below if the processed Agree	OT TRANSFERABLE (nailing label. For recertif	OR ASSIGNABLE. fication (renewals) ON	LY . Fill in the address		
identified at the top of this pa	·	norm address train the p	ony sical succe address		



Jim Doyle Governor

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DEPARTMENT OF HEALTH AND FAMILY SERVICES WISCONSIN MEDICAID PROGRAM PROVIDER AGREEMENT

(For Specialized Medical Vehicle (SMV) Providers)

The State of Wisconsin, Department of Health and Family Services, hereinafter referred to as the Department, hereby enters into an agreement with (**fill in name here**)

Provider Name:

Provider's Name and Number (if assigned). Name <u>must</u> exactly match the name used on <u>all</u> other documents. a provider of health care services, hereinafter referred to as the Provider, to provide services under Wisconsin's Medicaid Program, subject to the following terms and conditions:

- 1. The Provider shall comply with all federal laws, including laws relating to Title XIX of the Social Security Act, State laws pertinent to Wisconsin's Medicaid Program, official written policy as transmitted to the Provider in the Wisconsin Medicaid Program Handbooks and all other publications, the Civil Rights Act of 1964, the Age Discrimination in Employment Act of 1967, the Age Discrimination Act of 1975, the Department of Health and Family Services Standards for Equal Opportunity in Service Delivery, section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act of 1990, and the Wisconsin Fair Employment Law, as are now in effect or as may later be amended.
- 2. The Department shall reimburse the Provider for services and items properly provided under the program in accordance with the "Terms of Reimbursement," as are now in effect or as may later be amended.
- 3. In accordance with 42 CFR s. 431.107 of the federal Medicaid regulations, the Provider agrees to keep any records necessary to disclose the extent of services provided to recipients, upon request, and to furnish to the Department, the Secretary of the federal Department of Health and Human Services, or the state Medicaid Fraud Control Unit, any information regarding services provided and payments claimed by the provider for furnishing services under the Wisconsin Medicaid Program.
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- (a) the names and addresses of all vendors of drugs, medical supplies or transportation, or other providers in which it has a controlling interest or ownership;
- (b) the names and addresses of all persons who have a controlling interest in the provider;
- (c) whether any of the persons named in compliance with (a) and (b) above are related to another as spouse, parent, child, or sibling;
- (d) the names, addresses, and any significant business transactions between the provider and any subcontractor; and
- (e) the identity of any person who has been convicted of a criminal offense related to that person's involvement in any program under Medicare, Medicaid or Title XIX services programs since the inception of those programs.
- 5. The Provider hereby affirms that it and each person employed by it for the purpose of providing services holds all licenses or similar entitlements as specified in HFS 101 to 108 and required by federal or state statute, regulation, or rule for the provision of the service.
- 6. The Provider consents to the use of statistical sampling and extrapolation as the means to determine the amounts owed by the provider to the Wisconsin Medicaid Program as a result of an investigation or audit conducted by the Department, the Department of Justice Medicaid Fraud Control Unit, the federal Department of Health and Human Services, the Federal Bureau of Investigation, or an authorized agent of any of these.
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Name of Provider (Typed or Printed)		(For Departmer	(For Department Use Only)	
Physical Street Address (list	others below*)	DEPARTMEN	STATE OF WISCONSIN DEPARTMENT OF HEALTH AND FAMILY SERVICES	
City	State Zip	_		
TITLE:				
BY:		BY:		
Signature of	Provider			
DATE:		DATE:	DATE:	
documentation, recipients' address above, list each ad	disability certifications, trip disability certifications, trip dditional location where rec and send updates to Wiscon	o tickets, etc.) are <u>not</u> kep cords are kept. Attach a	pt at the physical street	
1. Street:	City:	State	e: Zip:	
2. Street:	City:	State	e: Zip:	
3. Street:	City:	State	e: Zip:	
NOTE: All SMV providers for provisional certification expire provisional certification expire provisional certification will be approved before the audit is cowner(s) from a change of over for any SMV provider when a received).	or a minimum of 6 months. es. If the audit cannot be concerned extended monthly until the completed. The provisional warriership. Provisional varie	Medicaid staff will schedompleted before the 6 mode audit is complete. No exertification and audit approximately services from temporary certification.	dule an audit with you onths expire, the electronic billing will be pplies to the new cation, (which is approved	
MODIFICATIONS TO THE THIS AGREEMENT IS NO Print clearly, this is your no below if the processed Agree	OT TRANSFERABLE (nailing label. For recertif	OR ASSIGNABLE. fication (renewals) ON	LY. Fill in the address	
identified at the top of this pa		norm address than the	physical succi addiess	